

Gladstone Education Office

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ABOUT US



Background to Gladstone Education

Gladstone Education is a young and innovative software company specialising in developing powerful yet easy to use software that reduces the administrative burden on both teachers and school managers. Saving them valuable time and reducing the cost associated with either the duplication of effort and resources or complex financial transactions. As part of Gladstone Ltd, the company is backed by a 30 year pedigree in supplying software to local authorities in the UK, with currently over 55% of all UK local authorities using software supplied by Gladstone. Based in Wallingford Oxfordshire, Gladstone Education's software is used by primary and secondary schools, Academies, independent schools, special schools and further and higher education establishments, and Gladstone Education is a key supplier

to the UK Government's Academy Build Program. Gladstone Education's transact software is unique in the market, combining different school and classroom administrative processes, including am and pm whole class registration; meal ordering; trips and clubs; cashless catering and online payment. The software can assist schools to address several key agendas, including removing the stigma of free school meals, reducing bullying by removing unnecessary cash in the classrooms and creating a link between what the child eats in school and the parent to help drive the vision of a balanced diet, and food education for all children, to maintain good health and help children reach their full potential.



transact

Designed for the UK Education Sector the software now means that students and children are no longer required to either carry around or pay for their establishment purchases with cash. Instead, parents or the students 'pre-load' their Cashless Accounts with funds, this process can either take place on site at a dedicated device, or online.

In a secondary school in order to pay for the meal the account is accessed with the use of either an identity card (which Gladstone Education will supply), or in the case of a biometric deployment via fingerprint recognition, in order to purchase meals from the canteen.

In the case of primary schools Gladstone's meal ordering and registration software is unique in the market, combining three administrative processes; AM and PM whole class registration; meal ordering and payments. Payment is associated with the child by picture, and using touch screen technology the catering staff will allocate the selected meal at lunch to the child, removing the need for any complicated process or for the child to carry an identity key.

Services and Support

At Gladstone Education, our goal is to provide an unparalleled level of support and professional services. We believe that because we build from an extensive knowledge base and proven expertise, our services can further strengthen your operations and help you get the most out of your software.

From the moment we receive your order our Project Managers will guide you through the process from start to finish, making sure that everything gets there on time, that the system is working the way you want it on go live, and ensuring that all of your team are confident and skilled users.

As soon as your software is operational you are then looked after by our dedicated customer support teams.

The Project Team is the group responsible for planning and executing the project to ensure a successful outcome for our customers. The team is headed up by a Project Manager who will work in close consultation with you to establish

the project scope, objectives and key operational and performance indicators. Throughout the project stages, the Project Manager will call on individuals with appropriate and complementary professional, technical or specialist skills who, under their direction are responsible for carrying out the work detailed in the project plan. Our Solution Consultants will work with you to specify, build and train you and your team to make sure the system meets the needs of your business, while our Technical Engineers ensure hassle-free implementation of your software and technical hardware.

Customer Care goes beyond providing customer service, and at Gladstone Education ensuring that our customers love our software is simply part of our mission. If you are presented with a problem, application related or otherwise, then be assured that your call will be answered, and that the pursuit of helping you achieve operational excellence is what drives us.



THE PUPIL JOURNEY



meal

Meal ordering software for primary and SEN schools, the pupils pre-select their lunchtime meal, or identify packed lunch or home meal as part of the a.m. registration process. The software can be operated concurrently across a school, family of schools or a local authority.



registration

The pupils register themselves at a teacher's PC, whiteboard or tablet during a.m. & p.m. registration sessions. The attendance marks are then dynamically written back into the schools MIS system (SIMS & Facility), reducing the processes and time involved in the school registration & absence process, this can be run in conjunction with the meal ordering module.



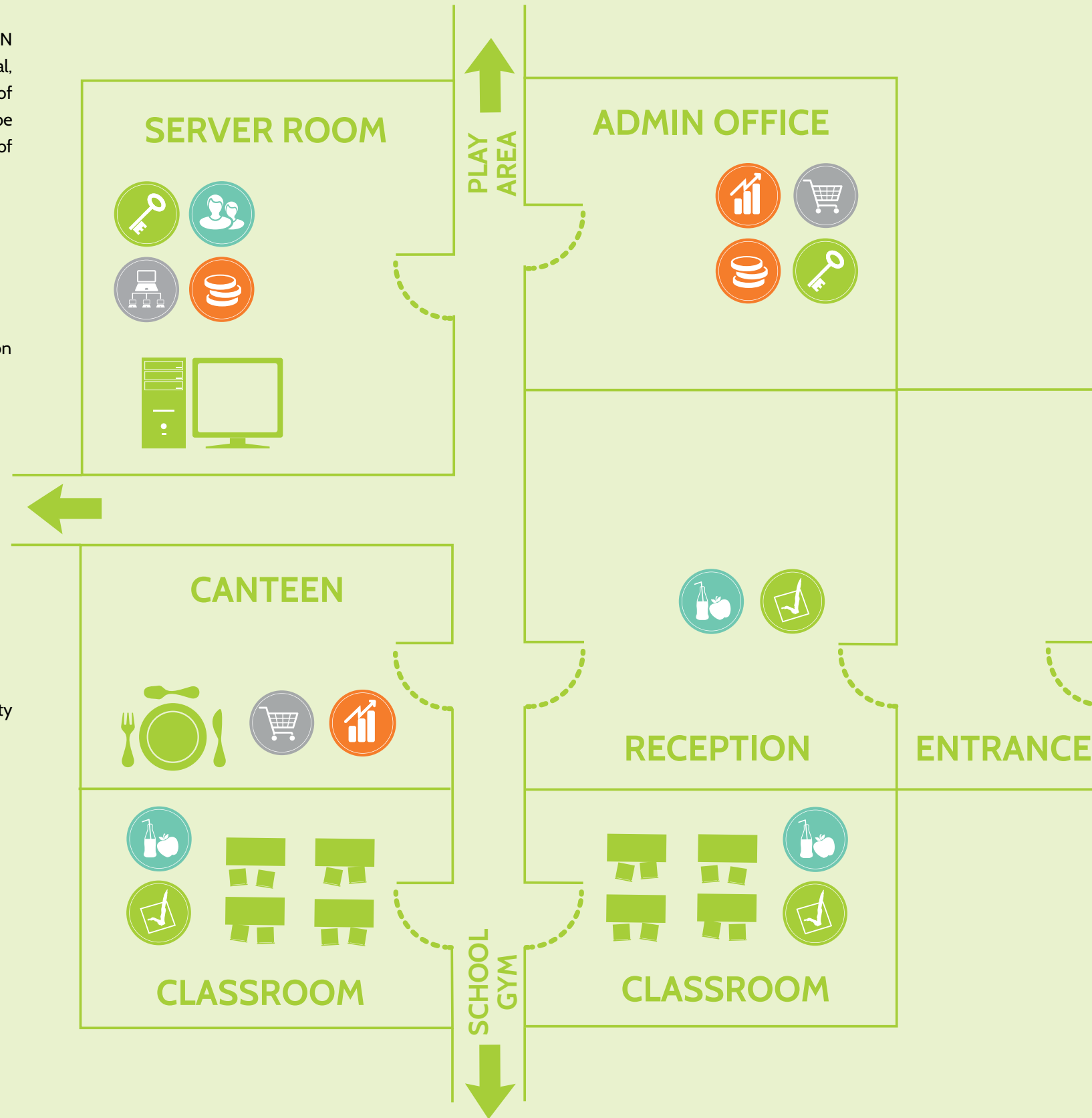
retail

An expansion of the cashless catering software allowing the use of multiple cost centres and varied account types. It offers the school the ability to retail and market a wide range of products and services, these may include areas such as breakfasts, school uniform, school trips & after school clubs.



report

A comprehensive reporting application designed to offer managers in the school a wide variety of reports from already pre-configured reports to user created reports and analysis. The reports can be viewed, and exported instantly at any computer, with access being controlled by user permissions.



key

Operates and controls the identity of the users in the software providing Identity tokens or keys usually Mifare based cards or fobs. The software makes creating, printing and assigning the keys easy to do, and can also work in conjunction with a Biometric option (BioStore).



import

Working with the schools main MIS system such as SIMS or CMIS, the import software provides a daily dynamically scheduled import of staff and pupils to the Gladstone transact suite of software, making sure that the software contains up to date staff and pupil information and photos.



payment

Offering parents a greater degree of flexibility and providing the ability to view their children's purchases, balances and if necessary the ability to top up their accounts online. The software imports and exports all retail information to your preferred choice of the main recognised leading e-Payment gateways.



data

Enabling you to import and export data to and from a variety of peripheral systems located within the school network, so that you can share Identity information with associated systems such as your library management software, or print management software. This can be provisioned to provide you with regular tailored exports to a pre-determined destination such as Active Directory, or it can provide a flat file format for you to use with other operating systems.



SOFTWARE FOR LIFE



software for *Life*[™]

Gladstone Education makes it our responsibility to ensure we provide software and services that improve your daily school administration process. We also recognise and appreciate the investment that our customers have made.

This is why Software for Life means those customers on a maintenance contract will never again be charged for software upgrades - guaranteed. The objectives of the programme is to ensure that we will always support our customers software and provide paths for future upgrades and even migration to newer software platforms, at a time when our customers are ready.

Under this programme any Gladstone Education customer with a current maintenance contract who wishes to move to implement a newer version of the software can do so for no additional licence fee. Gladstone Education software is extremely powerful and, like other full-service software, every user can benefit tremendously from additional training.

Gladstone Education is able to offer the Software for Life Promise, in part, by way of the financial stability afforded to us by our parent company, Gladstone Limited, which is part of Constellation Software Inc, the 2nd largest software company in Canada.

